

Memorandum

To: Mayor and City Council Members
Steve Parker, City Manager

From: Terri Lynn Ruckstuhl, Senior Utilities Engineer

Through: Timothy J. Howe, Director of Utilities and Rick Cortes, Deputy City Manager

Subject: Resolution authorizing the City Manager to approve an amendment with DataVoice International in the amount of \$69,364.70, for phase 2 of the outage management system software implementation; and declaring an effective date.

Date: August 5, 2025

Historical Background

On June 18, 2024, Council awarded the bid to DataVoice International for the software implementation of Phase 2 of our Outage Management System project, which will serve as a public-facing application that will allow citizens to view and receive status updates on electric outages or events as it relates to their electricity. An additional module for water was included in the award to incorporate water outages into the Outage Management System.

Action Requested

Consider a resolution authorizing an amendment to enhance the software implementation of the Outage Management System by adding the following modules: Wastewater Updates and Outages, Fix It Customer Reporting, City Works Integration, SCADA Integration, and OMS Backup Services.

Procurement Methodology & Funding Source

DataVoice provided the City's Utilities Department with an amended proposal in the amount of \$69,364.70 for the additional modules necessary to enhance the software implementation of the Outage Management System.

Funding for this project has been secured through certificates of obligation.

Staff Recommendation

It is recommended the amendment be approved in the amount of \$69,364.70.

Attachments

1. Resolution – Amendment Phase 2 Software Implementation of OMS
2. DataVoice Amendment Proposal