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To: Mayor and City Council Members
Steve Parker, City Manager

From: Shane McDaniel, Chief Information Officer

Subject: Resolution authorizing the City Manager to execute a purchase order in the amount of \$51,021.78 for 2024 Palo Alto licensing and support renewal

Date: October 21, 2024

Historical Background

In 2018 the City first deployed Palo Alto firewalls, an industry leader in perimeter cybersecurity technology. This implementation resolved a long-term issue with Virtual Private Network (VPN) access that existed prior to 2018. Due to the significant increase in citywide technology utilization alongside the evolution of cybersecurity attacks, the rapid advancement of City employee VPN utilization, and in line with industry standards for firewall hardware refreshes, Seguin IT upgraded the City's core firewalls in FY23-24 to allow for the enhanced volume of data coming into and out of the City owned network.

Action Requested

The goal of the action requested is to renew the annual licensing and support for the Palo Alto firewalls protecting the City's private network. In addition to protecting the City's private network, this technology allows City personnel to remotely access numerous internal software platforms and data through VPN.

Procurement Methodology & Funding Source

Funding for this annual renewal is under Seguin IT's computer maintenance annual contracts fund and is split equally between the general and utilities funds. If approved the renewal will be purchased via City partner CDWG utilizing the Sourcewell 081419 procurement contract.

Staff Recommendation

Staff recommends approval and is available to answer any questions.

Attachments

2024 PA renewal quote