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To: Mayor and City Council Members
Steve Parker, City Manager

From: Shane McDaniel, Chief Information Officer; Susan Caddell, Director of Finance

Subject: Resolution authorizing the City Manager to execute a three-year contract in the amount of \$178,761 for Tyler ERP migration

Date: December 2, 2025

Historical Background

The City first implemented Tyler Technologies as its financial solutions provider in 2015. Since that time, additional Tyler applications and system enhancements have been introduced, enabling the City to modernize numerous standard processes in step with its continued growth and innovation.

Action Requested

This request seeks Council approval to enter into a three-year contract with Tyler Technologies to migrate the City's financial system from its current City-owned data center to the Tyler cloud. Tyler Technologies is transitioning away from enhancing its on-premises solutions and is prioritizing development of its cloud-based offerings. The Tyler cloud platform already provides advanced financial features that would enable the City to further streamline and modernize its processes — capabilities that are not available, and will not be made available, in the current on-premises system.

Procurement Methodology & Funding Source

Funding for this upgrade was included in the Fiscal Year 2025–26 budget as part of the City's existing Tyler Technologies renewal allocation within the IT budget. The upgrade cost encompasses the software migration, selected licensing and support renewals for the Tyler enterprise suite, and travel expenses for Tyler personnel who will provide onsite assistance during implementation. Procurement will be conducted directly through Tyler Technologies.

Staff Recommendation

Staff recommends approval and is available to answer any questions.

Attachments

Seguin TX ERP Pro SaaS Agreement