

It's real.

To: Mayor and City Council Members
Douglas Faseler, City Manager

From: Shane McDaniel, Director of IT

Subject: Presentation for the City's IT Department to receive an award from the Texas Association of Information Technology Managers (TAGITM) association

Date: May 30, 2019

The City's IT Department will be presented with the TAGITM Excellence Award for the implementation of the Public Safety Spillman Computer Aided Dispatch (CAD) platform and being the first Texas agency to connect to the Spillman InSight regional hub in Pflugerville, TX for real time public safety data sharing capabilities.

Projects efforts required a full upheaval of Public Safety operations with the challenge to deploy the new platform while minimizing disruptions to 24/7/365 support requirements. IT prepped the backend systems architecture, brought new software modules online in parallel with the preexisting Sam Houston State Crimes platform, upgraded all Public Safety vehicles and established GIS mapping capabilities within the units as required by the new system. A virtual private network (VPN) connection was established with the City of Pflugerville to allow for the capability of real time data sharing between regional agencies.

With the project completed the Police and Fire Public Safety platform has been established in line with numerous other city owned technology systems scalable for the growth and future needs of the city.