

It's real.

To: Mayor and City Council Members
Steve Parker, City Manager

From: Shane McDaniel, Director of IT

Subject: Resolution authorizing the purchase of new desk phones totaling \$84,690 in support of the FY21-22 ARP funded effort to upgrade the City's telecom infrastructure

Date: February 17, 2022

Staff is requesting action on the fiscal year 2022-23 American Rescue Plan Act funded effort to upgrade the City's telecom infrastructure. These new phones were requested as part of the project and will be deployed in conjunction with the upgraded telecom infrastructure system. 230 new Mitel 6940 IP phones and 6 WLAN adapters totaling \$84,690 are being requested as part of this effort.

The telecom infrastructure was last upgraded in 2011. Many of the older Mitel 5320 phones used by staff today were procured at the same time, with the same model being purchased through the years for newly created positions and replacement of faulty devices up until recently. These older Mitel 5320 phones are now nearing end of life and have become difficult to procure when additional phones are needed.

Several users citywide have been testing the new Mitel 6940 phones for approximately two years with great success. These departments include Utility Billing, Utilities, IT, and a handful of other users around the City.

Staff recommends approval and is available to answer any questions at your convenience.