

It's real.

MEMORANDUM

To: Mayor and City Councilmembers
Douglas Faseler, City Manager

From: Susan Caddell
Director of Finance

Subject: Springs Hill Contract for Billing Services

Date: May 16, 2019

The City of Seguin contracts with Springs Hill Water Supply Corporation to bill for sewer customers that do not have City of Seguin water services, but have their water services. The contract for these billing services expires on May 25, 2019. The City has had a good working relationship with Springs Hill and wishes to continue with their services. Staff is recommending one change to the contract. Before a customer can sign up for water services with Springs Hill, they must sign up for the garbage and recycling services with the City of Seguin Utility Billing Department. There have been situations that have arisen in the past when Springs Hill customers that are in the city limits have not signed up for garbage and recycling service, which results in a City of Seguin ordinance violation.

Please let me know if you have any further questions.