

It's real.

To: Mayor and City Council Members
Steve Parker, City Manager

From: Shane McDaniel, Chief Information Officer

Subject: Resolution authorizing the City Manager to execute a purchase order in the amount of \$77,875 for the Cityworks 2024 annual licensing and support renewal

Date: October 7, 2024

Staff is requesting authorization to renew the annual support agreement for the city's Cityworks software platform. Cityworks is a GIS based utilities asset lifecycle and warehouse management system using mapping and data to improve operational effectiveness.

This renewal directly impacts business processes for the Electric, Water, and Wastewater Departments. The annual renewal allows for the continuation of efficient asset management, strategic decision making and daily operations for Utilities Departments. The renewal also allows IT and other assigned staff operating within this platform to work with Cityworks personnel for the purpose of patching, upgrading, and general support of the software.

Staff recommends approval and is available to answer any questions at your convenience.