Information Technology



It's real.

To: Mayor and City Council Members

Steve Parker, City Manager

From: Shane McDaniel, Chief Information Officer

Subject: Resolution authorizing the City Manager to execute a purchase order for \$67,844 for

the AclaraOne Technologies 2024 annual software and licensing renewal

Date: March 5, 2024

Staff requests authorization to renew the annual licensing and support agreement for the city's Aclara Technologies software enterprise. Aclara is the technology platform used by the city's Electric & Water Departments for Advanced Metering Infrastructure (AMI) that feeds into the citizen data portal and utility billing.

The city recently upgraded to AclaraOne from the previous legacy Aclara platform and is currently in the process of upgrading legacy meters for a robust technology data management experience. Aclara is the technology conduit for data to be transferred and consumed from meters deployed at customer homes and businesses across the city and digested into the city's financial system resulting in all data management and billing for electric and water customers.

Staff recommends approval and is available to answer any questions at your convenience.